



National Auto Transport Agency



Ministry of Economy and  
Infrastructure  
of the Republic of Moldova



USAID  
Moldova Structural Reform  
Program

## OPENING: LAUNCH OF THE “e-Autorizație transport” IT System

<https://eat.anta.gov.md>

***All permits for road transport and related services available online through  
“Transport e-Authorization”: FAST, TRANSPARENT, SAFE.***

Chisinau, 16<sup>th</sup> of July 2020. – Today, the Ministry of Economy and Infrastructure and the National Agency of Road Transport (ANTA) with the support of the USAID Moldova Structural Reform Program launches the “e-Autorizație transport” IT system, which offers the possibility to request online the road transport and related services permits. The new system is available at <https://eat.anta.gov.md>.

“e-Autorizație transport” offers a broad spectrum of specialized features intended to optimize the process of requesting, issuing, distributing and analyzing the requests for authorization issuance for the purpose of local and international cargo and passenger road transportation. Given that, authorization for the purpose of road transport in the Republic of Moldova will be performed online and will require only one visit to the ANTA office to collect the authorization.

*“The “e-Autorizație transport” IT system is a G2B (Government to Citizen) solution aimed at ensuring the transition from manual to digital processes and decreasing the number of intermediaries in the interaction between road transport operators and the National Road Transport Agency”,* stated **Ion CHICU, the Prime Minister of the Republic of Moldova.**

The launch of the system is the result of over a year of collaboration between ANTA, the Ministry of Economy and Infrastructure and the USAID Moldova Structural Reform Program.

*“This system is another important step for Moldovan exporters. For many years, the United States have been supporting the development of added-value products like wines, textiles and some agricultural products – stone fruit, table grape and berries. The “e-Autorizație transport” system will allow Moldova to benefit more from its vicinity with the European Union, the world’s largest market, as it will facilitate export growth and ultimately the prosperity of the citizens of the Republic of Moldova”,* mentioned **H.E. Dereck J. HOGAN, the US Ambassador in the Republic of Moldova.**

The estimated benefits of the launch of the “e-Autorizație transport” IT System include the increase in productivity and efficiency of ANTA operational procedures, decrease in the costs related to workflow processing and management, reduction of mechanical errors in data input, personal data integrity.

**Sergiu RAILEAN, the Minister of Economy and Infrastructure of the Republic of Moldova** said that *“This project is an instrument of transparency and communication between citizens and authorities, one that reunites both the use of digital technologies in communication, data management methods and the improvement of efficiency of administrative methods. At the same time, it is an answer to the*

*needs of economic operators that simplifies and reduces the queues at the counters as much as possible, which is quite relevant in the context of the Covid-19 pandemic."*

The new system represents an IT solution that will allow saving the time and costs related to the recording and issuance of transport authorizations and raising the efficiency of the public officers involved.

**Douglas MUIR, the Director of the USAID Moldova Structural Reform Program** emphasized that *"This system will facilitate the activity of cargo and passenger transport and will eventually contribute to saving the time and money by consumers and road transport operators. ANTA is a good partner and we are very happy to see the result of this successful cooperation and hope to continue this cooperation in the future"*. He also announced that the Program will support a national campaign aiming at raising awareness and promotion of the system launched today.

The system simplified the interaction between transport companies and ANTA. The digitalization of the process ensures higher transparency and performance with a special focus on the modernization of public services.

**Igor GUJA**, the Director of the National Transport Agency said that *"The launch of the "e-Autorizație transport" IT System is the first step on the way of digitizing of the public services provided by the Agency through automated information platforms aimed at facilitating the activity of economic operators in the road transport field. From now on, the requesting, distribution and recording of permits for road transport and related services becomes easier and will be performed online. Digital processing in the "e-Autorizație transport" IT System will provide a simple, efficient and safe mechanism of accessing ANTA services for its applicants"*.

The launch of the "e-Autorizație transport" IT System has been entirely developed with the support of the USAID Moldova Structural Reform Program.

The information system "e-Transport Authorization" is launched as of today on a pilot basis, with a restricted group of transport operators. During this period, no permits will be issued through the system. Please follow ANTA official website to find out when the system is launched with functional access for all transport operators.

**For additional information:**

***National Auto Transport Agency***

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